

**enzie**®

# Lifetime Guarantee

This lifetime guarantee is your assurance of the **enzie**® commitment to quality and service. In the unlikely event of any defect becoming apparent in the **enzie**® roof space ladder due either to faulty material or workmanship, such defect will be rectified without cost to you for either labour or material by **enzie**® or its authorised dealers.

This guarantee is subject to the conditions set out on the reverse side.

*Bryan Mackenzie  
Managing Director*



## LIFETIME GUARANTEE

THIS LIFELONG GUARANTEE is subject to:

1. The guarantee certificate be given to **enzie®** OR the authorised Dealer when a claim under the warranty is made.
2. It is rendered invalid, if the roof space ladder unit is misused or if any modification or substitution of any part of the roof space ladder unit is made.
3. If the owner requests any work, not covered by this warranty, to be carried out, all costs (including a charge for inspection and handling) must be paid by the owner in advance of work being commenced.
4. The owner will be liable for any charges resulting from a service call where:
  - a. The roof space ladder unit is found to be in good condition
  - b. The defect is due to installation which is not in accordance with the relevant data supplied by the manufacturer; maladjustments of any parts or due to external interference.
  - c. The roof space ladder unit has been altered or repaired in any way.
  - d. The roof space ladder unit has been subjected to abuse, misuse, abnormal strain or neglect.

No Agent, Representative or employee of **enzie®** has the authority to vary the conditions of this warranty.